News Letter

Autumn 2006

Security and Vulnerabilities

It's not new and it's not that interesting – but it is important.

Old operation systems, out of date anti-virus protection, poor back-ups or over due security patching, all threaten your business; this in turn concerns us. For that reason we are offering all of our customers a free IT Health Check. Those who attended our last User Conference have already benefited from this review but if you would like further details please call Bob on 0114 201 2200. (Yes it does say Free)

Reports

"Reports", it still puts the fear of god into me! I'm reminded of the end of term and the start of the school summer holidays – "Could Do Better" seemed to be an over used expression! Well we felt that we could do better with our reports.

The majority of the **Prof.IT** reports have been re-written to provide better information in a standardised format. You will see in the Reports menu that we have added details about each report, covering its selection options, layout and sort criteria. Customers how have received specific report training have felt that is was money well spent. It's difficult to over estimate the benefits from getting the right information in a timely manner. To this end we are offering discounted report training; if booked by the end of December and taken by the end of January 2007 you can apply a **33% discount**. Give Julie a call now for further details.

Migration!

No! Not the coming and goings of those feathered flocks but your migration from the PCI Stock.IT or TEC.Syle systems to our Windows based **Prof.IT** system. For those customers still wishing to take advantage of the incentives offered at the June User Conference, please remember that end of the offer period is fast approaching. Call Julie for more information.

Around The Corner

Product Development:

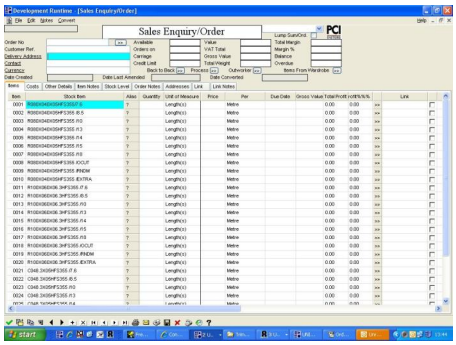
For those customers whose business involves the regular creation of new products, the New Year will see a Product Development option. This pulls together in one screen Product Maintenance, BOM, BOL, Critical Path, Specifications and a New Product Pack. This Product Development option will have a significant affect on the way **Prof.IT** is used by designers and merchandisers. Julie has more details.

Notes:

Further enhancements are being made to 'Notes' through the introduction of Rich Text Formatting. Already a very powerful tool within **Prof.IT** we will be adding new formatting options to improve the appearance of notes on screen, in reports and in documents.

Full Screens:

All of the screen area will be available for item lines.



The restriction of the number of lines that can be displayed at any one time will be removed providing you with easier access to the information in large enquiries and orders.

Training Records:

Recording your employee training records can now be done by using **Prof.IT**. New screens have been added to the Human Resource option (Personnel Dept when I was a lad) that allow you to create training requirements and attainment records for each employee. Contact Julie for a 'Training Records Feature Sheet'

Recommend a Friend

As we are always ready to learn from others we have taken the lead of BUPA, HPB, Sky and Next by introducing a "Recommend a Friend" scheme. The first successful recommendation has been concluded and a 'Thank You' reward is on its way. If you have any contacts that could benefit from the **Prof.IT** system give Julie a call.

Defragmenter

Now there's a word to conjure with. Those whose job it is to be knowledgeable about such things will already be aware that defragging a Microsoft SQL database is not the easiest thing in the world. We have been trialling a real time application designed to achieve just that, it is available for a 30 day trial period and can then be purchased over the internet direct from the supplier (www.diskeeper.com). Contact Iain now for further information.

Happy Birthday to Us

Finally we would like to thank all of our current and past customers for their support over the last twenty five years. PCI was originally formed in 1981 and has seen numerous far reaching changes within the IT sector. By being flexible and adapting to new market pressure we have reached our 25th birthday. We are all committed to expanding the company by continuing to develop and improve the applications and services that we provide. We are looking forward to another 25 years (I'll be retired by then! Ed).

Comments

If you have any comments about this or previous newsletters please send them to editor@pciltd.co.uk

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